



UBT College
Faculty of Management, Business and Economics

**ANNUAL MONITORING OF ACTION PLAN FOR QUALITY
IMPROVEMENT**

2025-2026

October, 2025



Based upon the Annual Quality Report for 2024-2025, the Quality Improvement Plan for the academic year 2025-2026 was drafted, proposing actions, timelines and precise parameters for performance measurement. The monitoring of whether the annual actions were completed as foreseen is presented below:

AREAS OF IMPROVEMENT	NECESSARY ANNUAL ACTIONS	TIMEFRAME	RESPONSIBLE ACTORS	PERFORMANCE METRIC	COMPLITION OF ACTIVITY
Enhance cooperation among professors teaching the same subject	<ul style="list-style-type: none"> - Organize meetings between professors - Mentorship Programs - Feedback Loops 	October 2025 and March 2026,	Academic staff of the Faculty of Management, Business and Economics	Periodic review of syllabi and teaching materials	Alignment of teaching and assessment methods
Increase student participation in academic staff evaluations	<ul style="list-style-type: none"> -Meetings of the Faculty Quality Assurance Sub-committee - Define and implement best practices for questionnaire distribution - Raise awareness among students 	To be finished before December 2025 for Winter Semester and before June 2026 for Summer Semester	MBE Faculty Quality Assurance Sub-Committee MBE Faculty Academic Council	Monitor the number of respondents in students' evaluation for academic staff	Increase in student evaluations' response rate
Improve quality and relevance of evaluation questionnaires	<ul style="list-style-type: none"> -Meeting of Faculty Quality Assurance Sub-Committee members -Meeting with UBT Quality 	To be finished before December 2025 for Winter Semester and before June 2026 for Summer Semester	MBE Faculty Quality Assurance Sub-Committee UBT Quality Assurance Committe	Review the relevance of questions in the questionnaire and define the objectives of information to be conducted by the related questions	Updated and validated evaluation instruments



	Assurance Committee Review questionnaire structure and content				
Identify the courses in which students encounter challenges in successfully attaining the intended learning outcomes.	- Analyze course performance data - Organize tutoring sessions and additional consultations - Revise learning outcomes and assessment methods	October 2025 and March 2026	MBE Faculty Management Academic staff of the Faculty of Management, Business and Economics	Review of the syllabuses of identified courses	Improved alignment between learning outcomes and assessments
Enhance digitalization of teaching and learning processes	- Organize training workshops for academic staff on digital tools and learning platforms - Provide continuous IT support for staff and students	June 2026	<ul style="list-style-type: none"> • Academic Staff • IT Support Services • Faculty Management • Quality Assurance Sub-Committee 	- Number of staff trained in digital tools - Student satisfaction with digital learning (survey results)	Higher number of subjects that use digital tools in teaching/learning
Reduce student dropout rate	-Monitor students' dropout rate statistics -Meeting of Faculty Quality Assurance Sub-Committee Members	June 2026	MBE Faculty Management MBE Faculty Quality Assurance Sub-Committee	Identification of problems regarding academic issues and graduation process	Increase in students' attendance during lectures Increase in the number of graduates



	-Review graduation procedures regarding thesis				
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Quality Assurance Sub-Committee – Faculty of Management, Business and Economics:

Dr. Ylber Limani (Chair)

Dr. Gonxhe Beqiri

Dr. Ermal Lubishtani

MSc. Kaltrina Sylaj

Rinor Musa (Student)