

# College UBT

BRANCH PEJA

## STUDENT SERVICES QUALITY IMPROVEMENT PLAN 2022-2027

Areas of improvement	Actions	Timeframe	Responsible actors	Performance metric
<b>ENHANCE STAFF TO STUDENT RATIO</b>	Hire junior faculty and young researchers	2022-2024	HR, Rector, Management Board, Branch director	Bring the staff to student ratio to 1:10
<b>ENHANCE COMPUTER TO STUDENT RATIO</b>	Procure more computers	2022-2024	Rector, Department of Logistics of UBT, Branch Director, Procurement Officer Branch Peja	Computer to student ratio 1:7

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<b>INCREASE ELECTRONIC BOOKS TO STUDENT RATIO</b>	Purchase electronic copies of relevant literature for students	2022-2024	Procurement Department  Peja Branch	Bring the ratio to 10:1
<b>STRENGTHEN EMPLOYMENT AND COUNSELLING SERVICES</b>	Hire two employment and career counsellors	September 2024	HR,  Branch Director	Bring the ratio to 1:50
<b>INCREASE NUMBER OF TUTORS PER STUDENT RATIO</b>	Hire new tutors for students	September 2024	HR,  Branch Director	Achieve 1:20 ratio